

Applicant Initiated Interview Request

October 22, 2007

Application No.: 09/576,686
First Named Applicant: Paul B. Darcy
Examiner: Fadey S. Jabr
Art Unit: 3628
Status of Application: FINAL

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Tentative Participants:

- (1) Jean Dickman, Reg. No. 48, 538
- (2) Monplaisir G. Hamilton, Reg. No. 54,851
- (2) Examiner Jabr

1. Proposed Date of Interview: November 01, 2007 1PM-2PM ET
2. Type of Interview Requested: **Personal (Preferred)** or Telephonic
3. No Exhibit To Be Shown or Demonstrated.
4. Issues To Be Discussed

| Issues(Rej., Obj., etc) | Claims | Prior Art |
|-------------------------|--|---|
| 103 | Claims 1, 3-4, 7-10, 13-20, 30, 32-35, and 43-45 | U.S. Patent No. 6,330,552 (Farrar) in view of U.S. Patent No. 7,020,621 (Feria) |
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5. Agenda for Interview:

Proposed Amendment

Applicant may consider filing the following amendment to further clarify the bounds of the claimed invention:

1. (Currently Amended) A method in a computer system for assigning a monetary cost to a computer transaction, the method comprising:
identifying two or more information technology services utilized to execute the computer transaction, wherein the information technology services include telephone services, network access services, maintenance services, software services, support services, and hardware services;

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determining a monetary service providing cost associated with the two or more services utilized to execute the transaction, wherein determining the monetary service providing cost comprises[[,]]:

- (1) identifying each resource utilized to provide the two or more services,
- (2) determining a quality cost that represents a cost for a level of quality of the two or more services utilized to execute the transaction, wherein the quality cost for the two or more services comprises an availability cost that represents the cost for the availability of the two or more services and a response time cost that represents the cost of the response time for the two or more services;
- (3) assigning a portion of the quality cost and a portion of the monetary service providing cost of each identified resource to the computer transaction, and
- (4) combining the monetary service providing cost and the quality cost to define a monetary computer transaction cost for each identified resource;

and

summing the ~~monetary service providing computer transaction cost~~ for each identified resource to determine the monetary cost for the computer transaction in order to pass the monetary cost for the computer transaction to a user executing the computer transaction.

44. (Currently Amended) A system for assigning a monetary cost to a computer transaction requiring provider services, the system comprising:

a service identification component for identifying two or more services necessary for conducting the computer transaction, wherein the two or more services include telephone services, network access services, maintenance services, software services, support services, and hardware services, and identifying the two or more services comprise:

assigning identifiers to applications associated with the two or more services and to components of the applications that are triggered by the computer transaction; and
monitoring each identified application and each identified component to calculate a response time for the two or more services accessed by the

computer transaction and to calculate the availability of the two or more services accessed by the computer transaction;

a resource identification component for identifying resources utilized in providing the two or more services; and

a cost assessment component for determining a monetary cost to a provider for each resource and determining the monetary cost for the computer transaction ~~based on a total monetary service provider cost for each utilized resource, wherein the monetary cost for the computer transaction is a function of a total monetary service provider cost for each utilized resource and a quality cost of the two or more services, wherein the quality cost comprises an availability cost based on the calculated availability time of the two or more services and a response cost based on the calculated response time of the two or more services.~~

Remarks

Unlike Feria and Farrar, the invention of independent claim 1 requires, among other things, monitoring service utilized by the computer transaction to determine a quality cost that represents a cost for a level of quality of the two or more services, wherein the quality cost for the two or more services comprises an availability cost that represents the cost for the availability of the two or more services and a response time cost that represents the cost of the response time for the two or more services.

Respectfully Submitted,

Monplaisir Hamilton